

Granby Furnaces Inc.

Limited Warranty Certificate – Oil-Fired Furnaces Sold in the U.S.A.

Covered Products:

For service or repair:

Contact a qualified HVAC dealer or service technician of your choice. For help finding a dealer of your brand of equipment, go to www.granbyindustries.com/en-us/. This warranty is effective for units installed on or after April 1, 2012.

Product registration: You can register your product at www.granbyindustries.com/en-us/warranty/warranty or by completing and mailing the product registration form below:

Fill in the installation date, model and serial number of the unit in the space provided below and retain for your records.

Model No. _____ Serial No. : _____

Date of installation: _____ Installed by: _____

Name of Owner: _____ Address of Installation: _____

Granby Furnaces Inc. ("GFI") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period, **GFI** will provide a new or remanufactured part, at GFI's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, GFI will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new GFI product. Except as otherwise stated herein, those are GFI's exclusive obligations under this warranty for a product failure. All warranties in this document are subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

OWNER-OCCUPIED SINGLE FAMILY RESIDENTIAL APPLICATIONS

This warranty is to the original purchaser and subsequent owners. The duration of the warranty, in years, is as listed in the tables below. Only the first twenty-five years of heat exchanger coverage and the first five years of the "other parts" coverage are transferable, and only as stated below and in the Conditions on the reverse.

Furnace Heat Exchanger Warranty Coverage**																		
Furnace Model	Years Installed	1-10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26 and beyond
KLR100 KLR200 KLF200 KHM100 KHM200 KLC100	Coverage % Original Owner	100%	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%	45%	40%	35%	30%	25%	25%
KLR100 KLR200 KLF200 KHM100 KHM200 KLC100	Coverage % Subsequent Owner(s)	100%	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%	45%	40%	35%	30%	25%	0%

Furnace Parts Warranty Coverage*												
Furnace Model	Years Installed	1	2	3	4	5	6	7	8	9	10	11 and beyond
KLR100 - KLR200 KLF200 - KHM100 KHM200 - KLC100	Coverage % Original Owner	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%
KLR100 - KLR200 KLF200 - KHM100 KHM200 - KLC100	Coverage % Subsequent Owner(s)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%

* If properly registered within 90 days after original installation, parts are warranted to the original purchaser for a period of 10 years. Otherwise, parts warranty is 5 years (except in California, where registration is not required to obtain longer warranty periods).

** Subsequent owners may obtain heat exchanger coverage for the first twenty five (25) years from original installation by properly notifying GFI of the transfer in ownership. See warranty Conditions on reverse. Otherwise, the transferable warranty period is twenty-five years for the heat exchanger. In California registration is not required for a transfer and all warranty periods for subsequent owners are limited to twenty-five years from original installation.

OTHER APPLICATIONS (NOT OWNER-OCCUPIED SINGLE FAMILY RESIDENTIAL APPLICATIONS)

The warranty period is ten years on the heat exchanger and one year on all other parts and is non-transferable.

LEGAL REMEDIES – The owner must notify the Company in writing, by certified or registered letter to GFI, 12118 Hwy 209, P.O. Box 637, Parrsboro, NS, Canada, B0M 1S0, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

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CONDITIONS:

The Limited Warranty only applies if the following conditions are met:

1. To obtain a heat exchanger limited warranty period longer than twenty-five years and parts warranty period longer than five years to the original owner, qualifying product must be registered within ninety (90) days of original installation. Register at www.granbyindustries.com/en-us/warranty/warranty or by completing and mailing the product registration form on page one of this document. In jurisdictions where warranty terms conditioned on product registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. If the original installation date cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Where a product is installed in a newly constructed home, the date of installation is the date the original homeowner purchased the home from the builder.
3. The remainder of the first five (5) years of parts warranty is transferable to subsequent owners, but such coverage terminates on the 5-year anniversary of the original installation of the product.
4. The remainder of the heat exchanger warranty (up to a maximum of twenty five(25) years, depending on model) may be transferred to subsequent owners by notifying GFI of the transfer within ninety (90) days of the change in ownership and payment of a transfer fee at sales@granbyindustries.com or by mail at the address below. Not applicable in all jurisdictions. See website for details. Such coverage terminates on the 10 or 25-year anniversary of the original installation of the product.
5. Proof of purchase may be required at time of service.
6. The unit must be installed by a licensed dealer or contractor and also must perform warranty work.
7. The unit must be installed in accordance with GFI's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling or damage the product.
8. The unit must be operated in accordance with GFI's owner's manual provided with each unit. The product must not be misused.
9. The unit's rating plate must not be removed or defaced.
10. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
11. The unit must be installed and located in the continental U.S.A. and Alaska.
12. Warranties apply only to products installed in their original installation location.
13. Defective parts (or unit when applicable) must be returned to the distributor through a servicing dealer for credit.
14. All accessories, including oil burners used in commercial applications, will have a 1 – year limited warranty from date of installation.

LIMITATIONS OF WARRANTIES: All implied warranties including implied warranties or conditions of merchantability and fitness for a particular use of purpose are limited in duration to the period for which the limited warranty is given and applies. Some states do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The express warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either failed parts, or replacement parts, or new units.
2. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil-cleaning, filter cleaning and/or replacement, and lubrication.
3. Damage or repairs required as a consequence of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, and/or improper operation.
4. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
5. Failure or damage as a result of floods, winds, fires, lightning, accidents, corrosive environments (except for coastal rated units in coastal environments), rust and wear, or other conditions beyond the control of GFI.
6. Part not supplied or designated by GFI, or damages resulting from their use.
7. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
8. **Any special, indirect, or consequential property or commercial damage of any nature whatsoever.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
9. Refrigerant or any costs related thereto.
10. Any product purchased on the Internet.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Manufacturer of Granby oil-fired furnace products.

**Granby Furnaces Inc.
12118, Hwy 209,
P.O. Box 637,
Parrsboro, N.S.
B0M 1S0.
Tel: 902-254-2543**